

READING THE METER MADE EASY!

1. Where do I find the electricity, gas and water meter?

Normally you will find your meters in the basement. Alternatively, it could be placed in the apartment, for example in a storage room or in the hallway. Some houses have a special connection room for meters. We recommend to ask your landlord or property management for the location of your meters. Owners can find the meters in the construction plans or floor plan of their building.



Here you can find your meters in apartment buildings

- Basement, storage room or hallway
- special connection room for meters

(Property) houses

- as above
- Location of meters also in construction or floor plans

2. How do I differentiate the meters?

Electricity: Commonly electricity meters are labeled with the word „electricity“ on them and the letters „kWh“ next to the meter's display. Modern meters are labeled with the letters "kWh" in the display next to the counted amount in the display.

Natural gas: The unit/letters „m³“ appears next to the meter's display.

Water: Like the gas meter the labeled unit of the water meter is „m³“. This meter is round and usually has a lid.

THIS IS HOW IT LOOKS (Illustration exemplary)

Analog electricity meter
(unit: kWh)



Digital electricity meter
(unit: kWh)



Natural Gas meter
(unit: m³)



Water meter
(unit: m³)



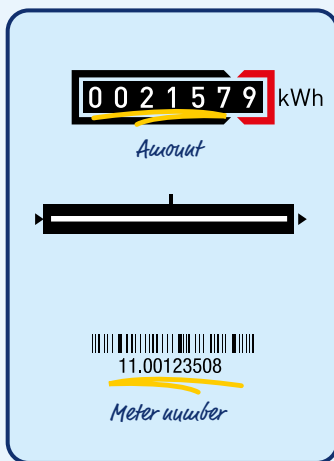
3. How do I read the meter?

Two numbers are required for submitting your energy consumption, regardless of the meter: **the meter number and the amount.** The meter number is essential for assigning the meter to a household. The amount displayed on the meter shows the consumed energy.

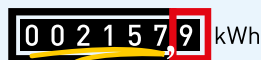
Important! Read the amount only until the decimal point.

On older models, the area after the decimal point is often colored red. We do not need these decimal places. Exceptions are heat meters. Here, the decimal places must also be indicated.

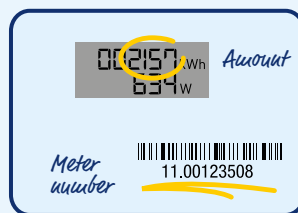
Analog electricity meter



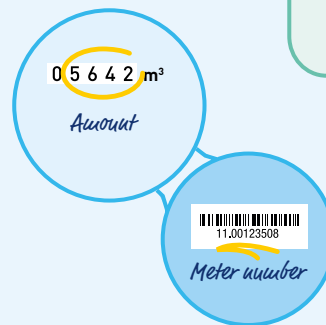
alternative representation
(with comma)



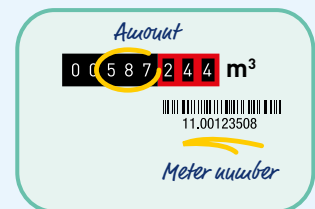
Digital electricity meter



Water meter



Natural Gas meter



4. Why does my electricity meter show two amounts?

Some meters show two amounts if you have special conditions. Please **note and submit both amounts** displayed.

Electricity meters with multiple amounts are called **dual tariff meters**. These devices differentiate between two tariffs that are billed at different kilowatt prices: for example, if heat pumps or night storage heaters are used in the household.

You have a photovoltaic system: In that case you have a bi-directional meter. This combination of purchase and feed-in meter measures how much of the self-produced electricity flows into the public grid and how much electricity you receive from external sources.

5. How do I send you the meter readings?

Very simple: Click on www.ablesung-witten.de

After entering your data, you are already done!

Enter amount
(without operation number)

Zählerstände erfassen
(ohne Vorgangsnummer)

:-)
THANK YOU!

By the way: we donate 50 cents to local charity organizations for each online submitted meter reading.